HERBASAL LLC Return Policy

HERBASAL stands by the quality of its products. If you're not entirely satisfied with your purchase, simply return it within 90 days from the date of purchase for a refund or replacement. We guarantee a full refund of the purchase price, and our Customer Service team is ready to assist you in arranging your return shipment. Please ensure you have the product order number and purchase date to facilitate a smooth process.

Our guarantee covers products that have not been misused, intentionally damaged, discontinued, expired, or purchased from unauthorized sellers who do not meet HERBASAL's quality standards.

It's important to note that overstocked or obsolete items cannot be returned for credit, and certain products such as seasonal, discontinued, or promotional items are non-returnable. For purchases made through authorized retail sellers, please return the Product to the respective retail store for replacement, credit, or a full refund.

Unused portions: Customer satisfaction is our priority, and we're committed to making it right. If you're not completely satisfied with an HERBASAL product, return any unused portion (at least 40% of the product amount) within 90 days for a refund, replacement, or store credit to the equivalent to 100% of the purchase price. Almost entirely used products (10% or less remaining) are not refundable.

Please be aware that any commission payouts associated with refunded items may be subject to deduction.

If you have any questions or require assistance, please don't hesitate to contact us at info@herbasal.com / +1626-873-0351. We're here to help!